



Nastri Technology Solutions

Marlborough, CT
(860) 341-2144

90-Day Limited Repair Warranty

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Business Information

Business Name: Nastri Technology Solutions

Warranty Name: 90-Day Limited Repair Warranty

Effective Date: _____

Customer Name: _____

Customer Phone / Email: _____

Device Type / Model: _____

Repair Performed: _____

Invoice / Work Order #: _____

Warranty Coverage

Nastri Technology Solutions provides a 90-day limited warranty on qualifying repairs. This warranty applies only to the specific repair work performed and to any replacement part installed as part of that repair.

If a replacement part fails during the 90-day warranty period, or if the original repair is shown to have directly caused a repeat issue, Nastri Technology Solutions will inspect the device and, if the claim is validated, repair the issue again or replace the defective part at no additional charge for parts or labor related to the covered repair.

What Is Covered

This limited warranty covers the following:

- Failure of a replacement part installed by Nastri Technology Solutions during the covered repair.
- A recurrence of the original issue when that issue is directly related to the repair work performed.
- Additional damage that can be reasonably demonstrated to have been directly caused by the covered repair.

What Is Not Covered

This limited warranty does not cover the following:

- New or unrelated problems that were not part of the original repair.
- Accidental damage after the device is returned, including drops, cracks, impact damage, pressure damage, or liquid damage.
- Damage caused by misuse, neglect, improper charging equipment, unauthorized modifications, software changes by the customer or third party, or repair attempts by anyone other than Nastri Technology Solutions.
- Water-damaged or liquid-damaged conditions unless explicitly listed as part of the original approved service.
- Consumable decline, cosmetic wear, battery aging that is normal for the device, or other issues not directly caused by the covered repair.
- Data loss, data corruption, software issues, account lockouts, or customer configuration issues unless specifically included in writing as part of the original service.



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Warranty Claim Procedure

To request warranty service, the customer must contact Nastri Technology Solutions within the 90-day warranty period and provide the original invoice, work order number, or other proof of service. Claims should include a description of the issue and, when helpful, photos or videos showing the problem.

The device must be made available for inspection before warranty service is approved. Nastri Technology Solutions reserves the right to verify that the reported issue is related to the original repair and is not the result of new damage, misuse, or an unrelated failure.

Important Service Conditions

- Warranty coverage is limited to the original customer and the original repaired device listed on the work order.
- The warranty period begins on the date the completed device is returned to the customer.
- Repair turnaround under warranty may depend on scheduling and parts availability.
- If inspection shows that the issue is not covered under this limited warranty, a new diagnostic or repair charge may apply before any additional work is performed.

Data and Customer Responsibility

Customers are strongly encouraged to back up important data before service. Although care is taken during every repair, Nastri Technology Solutions is not responsible for pre-existing data issues or for data loss resulting from device failure, storage failure, software corruption, or conditions unrelated to the covered repair unless otherwise agreed in writing.

Customers should also provide chargers, passcodes, or accessories only when needed for testing or diagnosis related to the approved service.

Limitation of Warranty

This warranty is limited to repair or replacement of the covered part or covered work only. No other express or implied warranty is provided beyond the terms stated in this document. Nastri Technology Solutions is not responsible for indirect, incidental, or consequential losses arising from device failure, downtime, lost business, lost files, or loss of use.

Business Signature

Authorized Signature: _____

Date: _____

Customer Acknowledgment

By signing below, the customer acknowledges receipt of this 90-Day Limited Repair Warranty and understands the scope of coverage and exclusions listed above.

Customer Signature: _____

Date: _____